

**Welcome ...** as the first quarter of 2004 comes to a close, Bundaberg Public Library and Thuringowa Library in Queensland celebrate successful Spydus go-lives, read on for all the details. This issue we include the first of a series of Spydus Hot Tips and we also cover our Library File Management Service. The March Site of the Month is South Puget Sound Community College in Washington, USA where the Library and Media Centre provides services to more than 6000 students. If you have any suggestions or ideas for articles please contact your Account Manager.

## Bundy Go-Live

Bundaberg Public Library in Queensland went live with Spydus 6.5.3 on 25 February. Spydus General Manager, Phil Barr and Simone Delahunt Trainer/Consultant were there to provide go-live support on the day.



*Phil Barr and Simone Delahunt from Civica join Bundaberg Library staff on go-live day.*

Phil Barr found the go-live day quite exhilarating. "It really is fantastic to watch 60 people swarm the circulation desk and the staff just calmly start using the new system!" he said.

Civica staff have nothing but praise for Bundaberg Library staff with their excellent organisational skills not to mention their legendary hospitality—those homemade morning teas during training will be sorely missed!

A smooth and successful implementation and the beginning of another great business relationship.

Check out the Bundaberg OPAC at:  
<http://books.bundaberg.qld.gov.au/spydus.html>

## Library File Management Service

Are you concerned about the ongoing integrity and performance of the underlying file system of your Spydus library server? Do your Library staff have the skills to effectively manage these tasks in-house?

Civica can provide specialist technical staff with the skills to provide this service for you. Provided on a quarterly basis the service includes:

Regular verification of the UniData files for internal integrity

- Management of file sizes to ensure fast and effective database operations
- Management of disk allocations to ensure adequate space for continued system operation
- Creation of audited process to ensure that these operations are done in a timely manner
- Perform an analysis of the Spydus UniData files and report on any files which may have become corrupted
- Alert the customer to potential storage space problems

If you would like further information on this service please contact your Account Manager.

## Thuringowa Live with Spydus

Thuringowa Library in Far North Queensland went live with Spydus 6.5.3 on 25 February with Mayor Les Tyrell becoming the city's first book worm to test out the new Thuringowa Spydus system.

Cr Tyrell said the 5,000 patrons who used the library each week would be pleased with the new addition.

The library's previous computer system had been in place for nearly 15 years.

"Technology has advanced significantly during that time and to provide the types of services residents now expect, requires that a new system be installed," Cr Tyrell said.

"The Spydus system is very easy to use and residents will be able to access the library's catalogue from their homes or in the library.

"People can create their own reading profiles, access various information databases, reserve or renew loans, or find out their personal user details."

Congratulations to the Thuringowa project team on their dedicated efforts, which ensured a smooth and successful go-live day. [Check out Thuringowa's new catalogue at: http://library.thuringowa.qld.gov.au/](http://library.thuringowa.qld.gov.au/)

*Happy Thuringowa staff complete with "L" plates serve a customer using their new Spydus system.*



## Site of the Month: South Puget Sound Community College

South Puget Sound Community College is a public, two-year college in Olympia, Washington, U.S.A. offering college transfer, technical and enrichment courses.

Founded in 1962, the College Library and Media Centre now supports the information needs of more than 6000 students and 760 college personnel every quarter.

Spydus users since 2001, South Puget Sound Community College are intensive users of the Spydus system and their comprehensive website provides users with a vast selection of online information resources.

Visit today at: <http://www.library.spscc.ctc.edu/>



*The main campus is nestled in a beautiful wooded area, a few minutes away from the state capitol in Olympia, Washington.*



## Advanced Web Enquiry Training Course

In response to a customer request, Civica is now offering customers an Advanced Web Enquiry training course. This concise 2 hour course focuses on the advanced functions of staff enquiry – savedlists, Boolean search techniques, truncation and borrower search techniques. Aimed to empower staff with efficient search skills the course has had excellent results and has proven to be very popular.

If you would like further information about this course or have any other training requirements or suggestions, please contact your Account Manager.

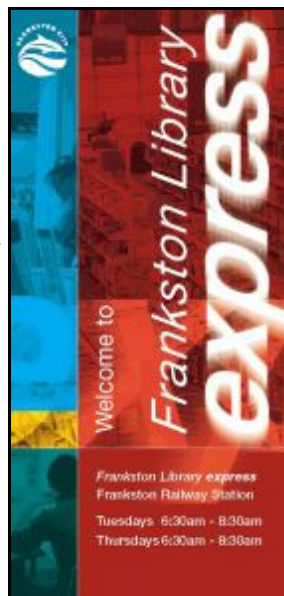
## Frankston Library Express

On February 17 Frankston Library Service launched the innovative *Frankston Library express*, Victoria's first library service for commuters.

*Frankston Library express* offers commuters a fast lending service of popular paper back titles on Tuesday and Thursday mornings, between 6:30am and 8:30am, at the Frankston Railway Station.

Travellers on the Frankston line will be able to select from 300 books to help make their travel experience more fun and rewarding. Titles include romances, suspense/thrillers, crime, mysteries, classic fiction and general interest non-fiction.

*Frankston Library express* is funded by Frankston City Council and 'Beyond the Branches', a state government funding initiative for libraries.



## New Zealand Government Releases New Web Guidelines

Spydus web pages are html based allowing easy and flexible use of style sheets, and therefore readily adhere to the New Zealand Government web guidelines. If you require further information on web page design or the guidelines please contact your Account Manager .



### SPYDUS Hot Tip #1

#### Serial subscriptions with a flag of "Active":

Puzzled by cancelled Serial subscriptions showing as "Active" ? An active flag on the order indicates that overdue issues may still be claimed for. To change this to complete: select the order in the order list, right-mouse click to display the context menu and select properties. The order properties window will be displayed, check the Order completed check box. In an order display the flag will now be complete.

We wish all of our customers a safe and happy Easter Holiday!

