

**Welcome...** the 2nd Quarter of 2003 has seen the launch of several exciting customer initiatives, including Picture Maroochy, which we share with you in this issue. Also keep an eye out for Site of the Month, which will highlight new and creative ideas! As we go to press, Whitehorse Manningham Regional Library Corporation in Melbourne is set to go live. We wish them well and look forward to a progress report in an upcoming issue.

If you have any ideas or suggestions for newsletter articles please contact your Account Manager.

## Picture Maroochy online via Picture Australia

Maroochy Libraries in Queensland host a collection of 1500 historical photographs depicting the history of the Maroochy and Sunshine Coast region from the 1880 to the late 1950's. Known as 'Picture Maroochy', the online collection is expected to go-live from 'Picture Australia' in the next few weeks.

'Picture Australia' refers to the National Library of Australia's digitised pictorial service found at <http://www.pictureaustralia.org>. The Spydus Picture Australia interface allows users to seamlessly access images regardless of where the images are actually held.

"Being linked with Picture Australia will make even greater use of Maroochy's historical image collection," said Jocelyn Kwaczynski, Manager Maroochy Libraries.

"The increased usage of the collection and the opportunity to heighten the profile of Maroochy Shire Council and the Library, make this a very exciting and significant project for us."

So how does it work? Essentially the Picture Maroochy collection data is made available in Dublin core on the local Spydus server and Picture Australia harvests this data on a regular basis. Picture Australia then links directly from their records to the full image located on the Maroochy Spydus Server.



Check out Picture Maroochy now at: <http://www.maroochylibraries.qld.gov.au/opac/picturemaroochy.htm>

## Spydus Customers Winners of Innovation/Project Grants

Congratulations to our Queensland libraries that won awards at the recent Queensland Public Libraries Association (QPLA) Annual Conference in Mackay. Beaudesert, Maroochy and Noosa Libraries were all

successful in their entries for the State Library Boards, Library Innovation Grants. The awards are designed to encourage public librarians to explore innovative strategies for increasing and improving the community's access to and use of public library services. Details of each of the successful Projects can be found at:

### Beaudesert Shire Council—Historic Hinterland

<http://www.slq.qld.gov.au/publib/grants/innov03.htm#Beaudesert>

### Maroochy Shire Council—The Last Crush

<http://www.slq.qld.gov.au/publib/grants/innov03.htm#Maroochy>

### Noosa Shire Council—Drive to Learn: Supporting Community Literacy through Road Safety Education

<http://www.slq.qld.gov.au/publib/grants/innov03.htm#Noosa>



*Congratulations also go to Jane Cowell, Caboolture Library Services Manager photographed here with Bill Simpson, Regional Sales Manager, Civica. Jane won the ALIA QLD Achiever of the Year 2003 Award.*

## Monash Catalogue Websites with a little help from SCIS

Monash Public Library has subscribed to SCIS in order to obtain catalogue records of educational websites, providing Monash with significant savings in resource time and funding. The first subscription of URL records have been successfully loaded, allowing patrons to search the Monash Catalogue for a full range of relevant items including website addresses. Complete an advanced search of the collection at <http://www.monlib.vic.gov.au/> to see the records.

## Whitehorse Manningham Go-Live with Spydus

Whitehorse Manningham in Melbourne, Victoria go-live in June becoming our largest concurrent user Spydus site.

The Whitehorse Manningham Regional Library Corporation provides library services through eight branches located at Blackburn, Box Hill, Nunawading and Vermont South in the City of Whitehorse; and at Bulleen, The Pines, Doncaster Shoppingtown and Warrandyte in the City of Manningham. The Library also operates an Outreach Service throughout the region.

## Site of the Month

Noosa Library in Queensland has implemented the Spydus Requests Module and has very cleverly linked it to their "Ask a Librarian Service" available from their web site. Patrons can now simply lodge and monitor requests online whilst Spydus provides an efficient mechanism for library staff to manage and handle the requests. Noosa also offers the community the ability to register as patrons online.

Next up for Noosa is the Materials Booking Module!

## Database Maintenance

The reliability of servers today is unquestionably high and initial installation is quite simple. The server is installed, set up procedures are completed and administration is handed to your IT staff. This initial simplicity can however create a sense of false confidence. Your IT staff are faced with multiple responsibilities and while the server continues to operate, regular service and administration is often neglected.

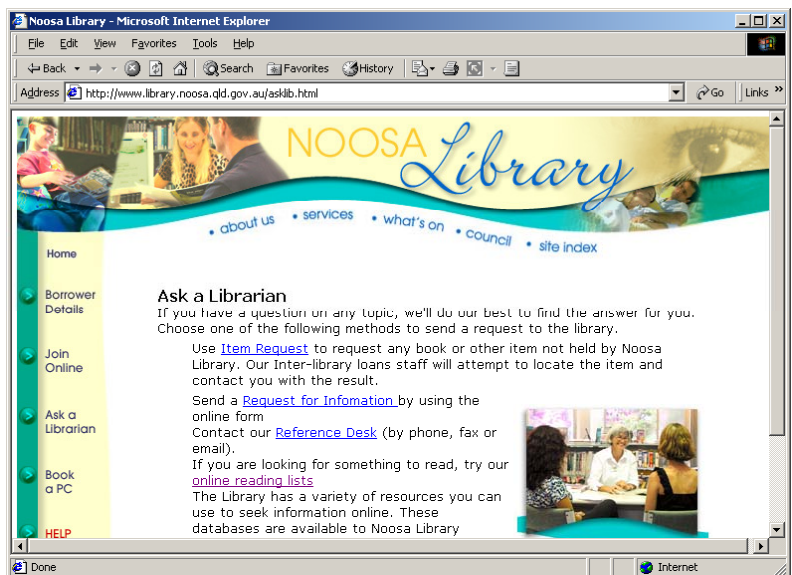
Ensuring your servers are both secure and operating at optimum efficiency requires ongoing server administration and management. In the past four weeks alone the Spydus Help Desk has received System Reports from more than 9 libraries requiring Civica services to repair data corruptions. A few were unavoidable due to power surges and the like, however many of these could have been avoided by performing regular system maintenance, including file resizes and backup checks. It is important that you perform the file resizing activity once a quarter. Why not do it now, whilst it is fresh in your memory?

For those of you without the necessary resources to regularly complete server administration, Civica offers a total Server Administration and Management Service to address your specific requirements. Please contact your Account Manager if you would like further information.

## Spydus Team Hits NZ and US

Phil Barr and Linda Dunne were in New Zealand recently catching up with a number of customers including: NZ Defence HQ Library, Alexander Turnbull Library (NLNZ), Porirua Public Library, Masterton District Library, Hastings District Library, Napier Public Library, Hamilton City Libraries and The Sir Edmund Hillary Library. The meetings were a terrific chance for Phil to meet with some of our New Zealand customers and to demonstrate the new Spydus Acquisitions and Serials modules.

Phil then continued on to the US where he and Sandra Bugeja visited Emmaus Public Library, Kendallville Public



Library, Meigs County District Public Library, Nelsonville Public Library, Newton Falls Public Library, South Puget Sound Community College, Tiffin-Seneca Public Library and Toledo Museum of Art Library. Our US customers have recently had their support centralised in Melbourne, Australia and we extend a warm welcome to them all.

## Spydus 6.5 Upgrades

Another busy month for our Services team saw the following libraries go live with Spydus 6.5:

- ◆ Coffs Harbour, NSW
- ◆ Sydney Mechanics Institute of Arts, NSW
- ◆ Stonnington, VIC
- ◆ Glenelg, VIC
- ◆ South Australian Water, SA

## SPUN Conference Winners!

This year Civica will sponsor a representative from New Zealand and the United States to attend the annual SPUN Conference in Melbourne in October.

The lucky winners are Wellington Institute of Technology (WelTec) Library (the Acting MIS Manager at Porirua City Council, Peter Van der Burg, drew the winner's name out of a stunning pink top hat) and Tiffin-Seneca Public Library.

## Coming Soon...

- ◆ Updated Training Schedule including: Image Database Workshop/ Enhancing your Web OPAC Workshop/ Advanced Uniquery Training. *Please let us know if you have additional suggestions for training topics.*
- ◆ New Spydus Incident Management System