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## Welcome

We trust everyone enjoyed the Festive Season and summer holidays and that your 2005 is off to a flying start! This is certainly the case for the Spydus team as we busily welcome new customers and new staff to Spydus. We have produced a combined issue for January and February and as you can see we have plenty of news to share!

Spydus Managed Service continues to grow with Central West Libraries in NSW signing up in January and this issue we also have news of a special Managed Service solution for schools launched earlier this month. We are also delighted to announce our latest win in Singapore, the 4C (Collaborative Collection for Chambers and Courts) Consortium.

Our first Site of the Month for 2005 is Stonnington Libraries in Melbourne, a Spydus customer for more than 20 years plus we bring you news of the brand new library Central Northern opened at Tamworth in December.

Spydus 8 Product news this month focuses on new reservation features and don't forget to check the latest Hot Tip for Digit ISBN's. Suggestions and ideas for Spydus News are always welcome, please contact your Account Manager.

## Spydus wins 4C (Collaborative Collection for Chambers & Courts) Consortium in Singapore

We are delighted to announce the recent signing of the Collaborative Collection for Chambers & Courts (4C) library consortium in Singapore.

Consisting of 3 special libraries: the Attorney-General's Chamber (AGC) library; the Supreme Court Library and the Subordinate Court Research & Resource Centre, the 4C consortium provides specialised library services to judges, prosecutors and lawyer members throughout Singapore and features 40,000 titles and 20,000 law indexes.

Spydus will be hosted by AGC and will only be accessible via the government Intranet. Each library will have a separate OPAC view of the database and the ability to set local parameters, whilst sharing the bibliographic record. We welcome the 4C libraries to the Spydus family.

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## Central West Libraries Selects Spydus Managed Service

Central West Libraries has selected Spydus as its new integrated library system and will be the first library service to go live with Spydus 8 via Civica's Managed Service solution.

Central West Libraries is headquartered in Orange, NSW and is a regional

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**QPLA Toowoomba  
3-6 April**

public library service made up of 7 branches including Blayney, Canowindra, Cowra, Forbes, Manildra, Molong and Orange. Each branch offers full lending, reference and internet services with a common membership database and a shared collection. The collection comprises some 136,000 titles and 189,000 items with an annual circulation of 500,000.



The first Project Meeting: Seated from L to R: Lyn Bugden and Robyn Wright. Standing from L to R: Sarah Gauci, Kate Creaser, Vicky Prestwidge, Marion Mitchell-Read and Ros Dorman.

According to Jan Richards, Manager Library Services, “We were looking for a flexible system with all the functions to deliver a quality service to our distributed network. We were also very interested in having a vendor-managed service and this option was enthusiastically embraced by our time-poor IT staff! Having Spydus implemented in the adjoining Library Services was a plus and provides heaps of opportunities for cooperative ventures in the future.”

Phil Barr, General Manager Civica Library Solutions, commented on the Central West decision. “We are delighted to have Central West on board, especially as they will be the first customer to go live with the Managed Service on Spydus 8. We are very pleased that the library market has recognised the exceptional value proposition of the Managed Service solution.”

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## Spydus 8 New Reservation Features

The new circulation module within Spydus 8 incorporates a number of new exciting reservation features including:

- ◆ The ability to suspend a reservation until a specified date. If a borrower happens to be at the top of the queue, they will not be allocated an item until that date is reached. The suspension date is controlled from the edit reservation facility in front desk.
- ◆ When the 'allocate to borrower' message appears when an item is returned, the librarian can also choose to **not** allocate an item. This is very useful if the item is damaged and needs to be taken out of circulation. Similarly once an item is allocated, the operator can de-allocate an item from the edit reservation facility in front desk.
- ◆ The inter-branch request facility has been built into the staff reservation facility so that if an item is available at another branch the operator can send an email to the other branch.
- ◆ Staff placing a reservation can now search the borrower file by all the borrower search access points and then select the borrower requiring the reservation.
- ◆ Separate hierarchy structures are provided for reservations, bookings and notice production.
- ◆ Reservations may be placed on a particular serial issue.

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## New Library for Central Northern in Tamworth, NSW

Congratulations to Central Northern Library Service on the opening of their new Tamworth library on December 14 last year. The new Library & Art Gallery has become a very inviting and popular place with well over 300 new members joining the library since the building was opened.

Kate Nalder, Systems Librarian Central Northern is thrilled with the new building. "It's big, bright, open, airy, colourful, spacious, welcoming and relaxing, has lots of technology and is delightful to visit and work in." she said.

Approximately twice the size of the old library with 22 new computers installed for the public to use, the Tamworth Library has incorporated the concept of "Rooms" for the non-fiction collection. This means that all items relating to a topic are grouped together, whether they are books, magazines or audiovisual resources. The new library incorporates a special children's reading room complete with magical starry night ceiling.



Central Northern has recently installed the PC reservation and management software Pharos SignUp, which interfaces to Spydus for borrower validation by way of the SIP2 protocol.



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## Site of the month: Stonnington Library and Information Service

Stonnington Library and Information Service in Melbourne has been a Spydus customer for almost 20 years. The library utilises the complete Spydus application within the library and has incorporated a range of complementary community services into their OPAC. These services include:



- ◆ Community Information database
- ◆ Local History databases
- ◆ Online registration
- ◆ Quicklinks to lists of Community Language materials
- ◆ Bookings

Stonnington's re-vamped, service-rich OPAC incorporates a Quick search field that enables users to use radio button selection to choose between a search of the Library Catalogue, the Local History database or the Library Website. Check out their website today at:

<http://www.stonnington.vic.gov.au/library/?id=/library>

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### Hot tip # 11 – Digit ISBN's

Did you know that if you are cataloguing using the Cataloguing Clients, you can add and download ISBNs of any length?

*Note: if you are using the character based Cataloguing and DBL modules, you will need to install a software patch to cater for the new 13 digit ISBNs.*

If you need this patch installed, please contact your Account Manager and for further information on the ISO change to ISBN please refer to:

<http://lcweb.loc.gov/catdir/cps0/13digit.html>

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## New Managed Service Solution for Schools

Civica has launched a new Managed Service solution tailored specifically for schools and available to both existing Spydus users and new customers. Leveraging off the managed service infra-structure already in place and the ability of Spydus to work in a consortia model, Civica can offer schools a very cost effective solution, which will ensure they have access to leading library management software.

Schools will share the bibliographic record, which will effectively reduce cataloguing costs, however each school will have a separate view of the

database to ensure autonomy of local data and policies. Schools will connect to Spydus via the Internet through a secure VPN. The Managed Service also includes an annual Spydus update, helping libraries to easily budget for their on-going IT requirements.

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## Spydus Team News

***Farewell to Danka Murray....*** after 16 years as a most dedicated and valued Spydus team member we say a fond farewell to Danka Murray and wish her all the very best in her new endeavours as a primary school teacher.



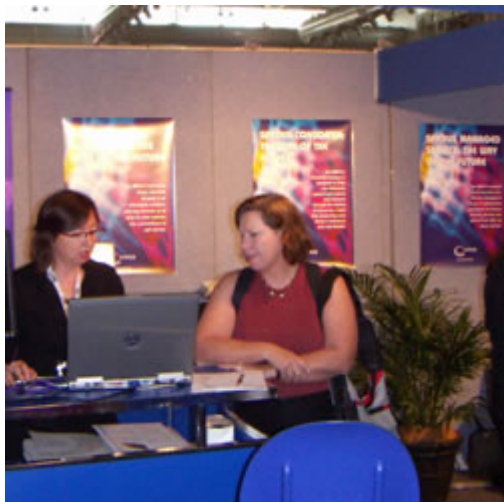
***Welcome to Marissa Gardiner and Kate Creaser....***



**...and** as we farewell one staff member, we say “welcome to the team” to Marissa Gardiner and Kate Creaser. Marissa and Kate joined us in early January and will be working in the Training/Consulting Team.



***A baby boy for Carolyn Richings...*** our former colleague Carolyn Richings gave birth to a gorgeous baby boy, Benjamin Alexander, on January 6.



## **Spydus at Information Online 2005**

The Spydus team were kept very busy at the recent Information Online 2005 Conference and Exhibition, which was held in Sydney 1-3 February. The conference was well attended and it was great to see so many Spydus customers from both Australia and New Zealand there.

Demonstrations of Spydus 8 and the new Spydus RFID Solution were held on the stand

throughout the conference and one lucky visitor to the stand, Karen Pemberton Senior Librarian at the State Library of Tasmania, won a case of Annies Lane Shiraz in the Lucky Business Card Draw.

